

Welcome to Anza Electric Cooperative, Inc.

As a new member of Anza Electric Cooperative, we would like to welcome you and provide you with some information about our cooperative and guide you to some important links on our website.

Anza Electric Cooperative, Inc. (AEC)- a member of Touchstone Energy® - *the national brand of rural electric cooperatives* - provides power to the communities of Anza, Garner Valley, Pinyon Pines and parts of Aguanga.

AEC's service area is nearly 700 square miles with an elevation at roughly 4,000 feet.

AEC is not-for-profit

Rural electric cooperatives such as Anza Electric Cooperative, Inc. (AEC) operate differently than investor-owned utilities (IOUs) such as Southern California Edison or San Diego Gas & Electric. Electric cooperatives are not-for-profit entities, delivering electricity to their membership at the cost of service. IOUs, on the other hand, exist to make a profit, a part of which is distributed to the investors in the form of dividends. These dividends are only available to those who invest in the utility. The remainder of the profit is retained by the IOU.

In the cooperative model, excess operating revenue that a cooperative has left over at the end of the year must be returned to its membership in the form of Capital Credits. The amount returned is in proportion to the member's electric bills. A member with higher bills will earn more capital credits than one with lower electric bills. Since 1989, AEC has returned over 13 million dollars in capital credits to current and former members.

Click on the "Capital Credits" tab on our home page for more information about capital credits.

Our Board of Directors are democratically elected by the members

Anza Electric Cooperative, Inc. is governed by seven directors representing the three districts of the cooperative's service area. AEC's democratically elected Board of Directors is responsible for setting policy for the only electric distribution cooperative in Southern California. Directors are committed to policies that result in a safe and reliable electric system, fair rates, financial responsibility and superior member service.

Each year, eligible AEC members can seek nomination for director positions up for election through the petition process established by AEC's Bylaws.

Each position on the board of directors is held by a cooperative member with each term consisting of three years.

Click on the "Our Board" tab on our home page for information on our Board of Directors

We have High-speed internet

ConnectAnza, AEC's internet company, has brought high-speed internet to our rural area. We began building the infrastructure in 2016 and now have over 2500 connected members. With several speeds available, we are the leader in local high-speed internet.

In order to ensure that all members have the opportunity for internet, we also have a special rate for Low-to-Moderate income members.

Please call our office at 951-763-4333 or visit our website for more information.

General Information

We encourage you to visit our website at www.anzaelectric.org to find information about your cooperative including our Bylaws and Articles of Incorporation. You will also find rate information, ways to pay your bill, how to sign up for our text/email messaging systems, energy savings information and more. The messaging system is a great way to stay informed during a power outage.

Also, please consider signing up for *Operation Roundup*. This program rounds up your electric bill to the next whole dollar and the pennies go into the *Operation Roundup* fund. It's a great financial assistance program that we can all contribute to with neighbors helping neighbors. Find the sign-up form under *Community* on our home page.

As a member, you have access to *Savings* at local and national businesses

Co-op members have access to the Co-Op Connections program where local and national savings are available in addition to Healthy Savings with discounts on prescriptions, dental care, eye care and more.

Visit our website and click on the Community tab to find the link to the Co-op Connections Savings Program or go to www.connections.coop.

Anytime you have questions or comments, please reach out to Anza Electric via email at aec@anzaelectric.org or by phone at 951-763-4333.

We look forward to working with you.

ANZA ELECTRIC COOPERATIVE, INC.

This institution is an equal opportunity provider and employer.