

Commercial Rate Schedule Summary - Rate 14

Large Power Service - Demand Metered > 50 kW - Schedule P-1

Single Phase or Three Phase, 60 cycle A.C. at available secondary voltage, more than 50 kW of demand.

Available to all types of single phase and three phase services including both power and lighting uses, subject to the established rules and regulations of the Cooperative.

The individual connected loads served under this rate shall have exceeded 50 kW in any one billing cycle.

When monthly demand for an individual commercial service has measured less than 50 kW for twelve consecutive months it will be eligible to be billed at this rate schedule D-2 or A-3. It shall be the member/consumer's responsibility to notify the Cooperative of this twelve-month period.

A motor with rated capacity in excess of 7.5 hp. must be three phase without express consent of the Cooperative.

If three phase is not available a phase converter may be installed with express consent of the Cooperative prior to installation and at no cost to the Cooperative. At no time shall the combined load of the phase converter and motor exceed the demand of a 7.5 hp. motor.

Monthly Service Availability Charge	\$38.00
All kwh are billed at	\$ 0.160 (cents)
Demand Charges per each kW	\$ 9.25 per kW

Minimum

The monthly minimum charge under the above rate schedule shall be no less than the monthly service availability charge.

Billing Demand

The billing demand shall be the maximum kilowatt demand established for any fifteen minute period during the billing month and shall be measured by using standard demand and energy equipment for metering.

Power Factor Adjustment

The member/consumer agrees to maintain unity power power factor as much as possible. The demand charge may be adjusted by 1% for each 1% by which the power factor is more than 5% from unity.

Power Cost Adjustment

The customer's monthly bills may be increased or decreased each month where the power suppliers actual cost to Anza Electric Cooperative, Inc. varies from the 2008 base rate of 81.7 mills per kWh sold. An adjustment factor will be uniformly applied to all rate classifications on a per kilowatt-hour basis.

Special Conditions

Protection of three phase motors and other equipment shall be the responsibility of the consumer. The Cooperative recommends motor savers or other such devices to protect against damage due to single phasing of three phase distribution lines.

Security Lights

We no longer install security lights. However, many security lights still exist on our system. The following monthly costs are for existing lights.

Lights set on existing poles - \$9.00, \$10.00, \$11.00 or \$16.00 per month.

Monthly costs are based on initial construction requirements to install security light.

Payment of Energy Bills

Your monthly energy bill is for electricity you have already used. The bill is due upon receipt but does allow 10 days for payment from the billing date before it is considered delinquent. Failure to receive a bill is not an excuse to neglect payment.

Should your account become delinquent, it is very important to contact the cooperative office to establish payment arrangements to avoid disconnection. You will receive only one phone message before your service is disconnected. Please make sure we always have your correct phone number(s). **This will be your only message.**



Payment of Energy Bills - Continued

Interested in receiving an Alert or Reminder? You can receive a text message or email or **both** letting you know when your bill is due; past due or receive payment confirmation along with profile change notification. Simply ask one of our Member Service Reps to set you up.

When an electric service is disconnected for non-payment, the balance of the account, a \$50 service charge and a deposit may be required before the service can be restored. These fees may also be charged if a crew is dispatched to collect on a delinquent service or to disconnect a service. There is a \$250.00 fee to reconnect services after normal business hours.

Bill Paying Services

Want to pay your bill online or set up an automatic draft? Online bill payment is available through www.anzaelectric.org. Click on the PAY ONLINE button on the home page. You'll then be taken to the Customer Portal. Click the "Sign In" button. At the *New User* prompt, click on *create account*. You will need your account number to get started. Follow the prompts to create your account. Once your account is created you can make payments, set-up auto-pay and make account changes if needed. There is also a *Quick Pay* option, pay using just your account number and the last 4 numbers of your phone number.

Pay-by-Phone 24/7. Call **844-311-7201** or **951-763-4333, option 1**. The system will recognize your phone number if it is listed on your account. If you are calling from another number, you will need to enter your account number.

E-billing. Once your profile has been set-up you can choose to receive your bills electronically, by mail or both.

Deposits

- Each applicant is subject to a "soft" credit check used to determine whether a deposit is needed and the amount. "Soft" credit checks don't affect your credit. Some applicants will not be required to pay a deposit because of their good credit rating.
- Be sure to keep your account paid in a timely manner. Deposits equal to twice the average monthly bill may be charged if the account is delinquent three out of six months.
- Deposits are refunded either upon disconnection of the electric service or at the customer's request after one year of service. If the account reflects no delinquencies or returned checks, a "soft" credit check will be done through Online Utility Exchange to determine credit worthiness and possible refund. Active accounts eligible for refunds will have their deposits refunded onto their accounts.

Reporting an Outage

When reporting an outage or problem with your electricity, be prepared to give your name, location number (as shown on your electric bill), property address, phone number and the nature of the problem. In case of an outage, always be sure to check all your breakers, including your main breaker which is normally located at your electric meter.

Please call 951-763-4333. **Our crews are on call 24 hours a day.**

A \$250.00 fee may be charged if the problem is circuit breakers, fuses or wiring that are not the responsibility of the cooperative.

Co-op Connections Program

This program provides health & medical discounts along with retail and service discounts at national & local businesses.

Looking for a contractor who provides a discount or want to grab some dinner at a discount?

The Co-op Connections program can help you do just that. This card-based member benefit program is designed to deliver added value to our members by offering valuable discounts at participating local and national businesses. Just show your card at any of the participating businesses and receive your discount.

Local businesses offer a discount in return for free advertising from Anza Electric Cooperative. Our list of participating businesses includes restaurants, contractors, salons and more. Check it out!

For a list of local participating discounts log on to www.connections.coop/anza.

National businesses have contracted with Touchstone Energy for all cooperative members to benefit from these offers. For a list of national discounts such as Sprint, Hertz and more, visit www.connections.coop.

Health & Medical Discounts

Prescription Drugs: A partnership with New Benefits - a nationally recognized provider of uninsured health benefits - allows Co-op Connections cardholders to save money on prescription drugs at more than 48,000 pharmacies nationwide, including some in Temecula, Hemet, Anza and the desert area. To find out what pharmacies are participating, log on to www.locateproviders.com.

Health Services Discounts: Receive discounts on health services like vision, lab & imaging, dental, chiropractic and hearing. Visit www.connections.coop for more information.



Vision



Chiropractic



Dental



Prescriptions



Hearing



Labs & Imaging