

## Community Action Partnership of Riverside County Helping People. Changing Lives.

#### UTILITY ASSISTANCE AND HOME WEATHERIZATION PROGRAMS

You <u>may</u> qualify for utility assistance and no-cost Weatherization of your home or rental unit through the federally funded Low-Income Home Energy Assistance Program (LIHEAP). Eligibility for this program is based on the household's total monthly gross income (see attached guidelines).

Because of significant funding cuts, the federal government requires us to follow priority ratings. The highest priority is households that have both low-incomes and high energy costs, taking into consideration households with elderly and disabled persons, children under six years of age and individuals with medical life threatening conditions (medical certification required). This means some households that received assistance in the past will no longer receive assistance because their priority rating does not fall into the neediest of the needy.

Assistance is based on the number of persons in the household, total household gross income, the cost of energy, and funding availability. Final eligibility is determined only after receipt of the attached completed and signed application and all required documents.

To apply for the program you must complete the attached application. Print clearly utilizing an ink pen, do not use a pencil. If you make an error, do not use white-out. Simply draw a line through the error, initial it, and enter the correct information. Please remember to sign and date your application.

- If you are determined eligible for <u>UTILITY ASSISTANCE</u>, the process from approval of your application to payment is approximately 4 to 8 weeks. <u>During this time you must continue paying on your bill</u>. Utility Assistance is provided one time per program year.
- If your application for <u>WEATHERIZATION</u> is approved, the period of time from approval of your application to work completed can take approximately 1 to 4 months, depending on the measures to be installed in your home.

A checklist of mandatory documents is included to assist you in the application process. Incomplete and unsigned applications will delay the processing of your application.

Remember: Funding is limited and not all income qualified individuals will be assisted



Address: 2038 Iowa Avenue, Suite B-102, Riverside, CA 92507 P.O Box 5760, Riverside, California 92517-5760 Phone: (951) 955-4900 1-800-511-1110

**TTY**: (951) 955-5126

## **CHECKLIST OF MANDATORY DOCUMENTS FOR LIHEAP**

All required documents <u>must be included</u>. Incomplete applications will not be accepted and will be returned.



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	Energy Intake Form - CSD43 (revised 10/2017) Fill out and sign - both sides - Please do not use white out	PARTNERSHIP  Helping People. Changing lives.
	Statement of Citizenship form - CSD600  Fill out and sign - Please do not use white out  Current (most recent) blue gas bill/propane bill	7
	Entire bill (all pages). Showing 22+ days of usage	Both complete gas and electric bills are needed to process the
	Current (most recent) electric bill	application application
_	Entire bill (all pages). Showing 22+ days of usage	J Na
ă	Any disconnection and/or urgent notices (if application included in Rent: If your utilities are included in the rent your and your landlord need to fill out the "UTILITIES INCLUDED IN All Electric: If your home is "ALL ELECTRIC"; please indicate is	u need to attach <u>copy of the rent lease / rental agreement</u> and you <b>THE RENT"</b> form. (attached).
Ħ	Household income	of the application (CSD43)
_	Must be current (last 4-weeks) - Needed for all member	s of the household
	<ul> <li>Paychecks: copies of all check stubs (last 4-weeks), full consmissing stubs attach brief explanation.</li> </ul>	secutive month of pay. If there are gaps between pay periods or flecting a full consecutive month (within the last 4-weeks) or copy of
	<ul> <li>4 weeks of benefits received.</li> <li>Child support- proof of income received within the last 4 we</li> <li>Alimony (spousal support)- proof of income received within</li> <li>Social Security (SSA) - current bank statement showing direct</li> <li>Supplemental Security Income (SSI) - current bank statement check.</li> <li>TANF (cash aid) current Notice of Action or Passport to Serventees</li> </ul>	the last 4 weeks ct deposit, award letter for current year or copy of check. Int showing direct deposit, award letter for current year or copy of rice printout (Current Month) Ithly statement (only) no direct deposit or bank statement will be or profit and loss or journal (1-month)
	Ongoing family assistance- Written letter from family members last 4 weeks stating what they have provided.	pers or friends who have assisted you with ongoing expenses for the
	Survey of Income and Expense - CSD-43B  Need only if you or any household member 18 and older claims  Applicant must sign and date - Please do not use white out	
$\vdash$	CSD-081 Client Customer Consent form (REQUIRED)	
	<ul> <li>Identification (for applicant only)</li> <li>Copy of Social Security Card. (for applicant only)</li> <li>Picture ID with current legal name, California ID or other va</li> </ul>	lid US ID.
	Proof of U.S. Citizenship or Legal Resident Status (	fo <u>r Applicant Only). Applicant must provide</u>
	<ul> <li>proof of U.S Citizenship or Legal Resident Status a</li> <li>U.S. Birth Certificate (in the USA).</li> <li>Certificate of Naturalization or Citizenship.</li> <li>Military DD214: IMPORTANT must show place of birth.</li> <li>Valid Permanent Resident Alien card (green card) tempo</li> <li>U.S. passport or REAL ID CARD</li> </ul>	

- Please also include the following
  - Food stamps Notice of Action (current)

• Baptismal certificate (must show place of birth)

- Low income housing (current month) Section 8 HUD
- If you are a renter and are interested in <u>Weatherization</u> you must fill out the <u>CSD515A Energy Service Agreement for Occupant and the CSD515C Energy Service Agreement For Rental Property Owner.</u>

# LIHEAP UTILITY ASSISTANCE AND WEATHERIZATION PROGRAMS 2020 POVERTY GUIDELINES - Valid through 12/31/21

Household Size	Monthly Income	Yearly Income
1	\$2,296.93	\$27,563.16
2	\$3,003.67	\$36,044.04
3	\$3,710.42	\$44,525.04
4	\$4,417.17	\$53,006.04
5	\$5,123.91	\$61,486.92
6	\$5,830.66	\$69,967.92
7	\$5,963.18	\$71,558.16
8	\$6,095.69	\$73,148.28
9	\$6,228.21	\$74,738.52
10	\$6,360.72	\$76,328.64
11	\$6,493.24	\$77,918.88
12	\$6,625.75	\$79,509.00
13	\$6,758.27	\$81,099.24
14	\$6,890.78	\$82,689.36
15	\$7,023.30	\$84,279.60

# LIHEAP UTILITY ASSISTANCE AND WEATHERIZATION PROGRAMS 2021 POVERTY GUIDELINES - Valid through 06/30/22

Household Size	Monthly Income	Yearly Income
1	\$2,431.09	\$29,173.08
2	\$3,179.11	\$38,149.32
3	\$3,927.14	\$47,125.68
4	\$4,675.17	\$56,102.04
5	\$5,423.19	\$65,078.28
6	\$6,171.22	\$74,054.64
7	\$6,311.48	\$75,737.76
8	\$6,451.73	\$77,420.76
9	\$6,591.99	\$79,103.88
10	\$6,732.24	\$80,786.88
11	\$6,872.50	\$82,470.00
12	\$7,012.75	\$84,153.00
13	\$7,153.01	\$85,836.12
14	\$7,293.26	\$87,519.12
15	\$7,433.52	\$89,202.24

#### INCOME VERIFICATION

- 1. Proof of income must be current and must cover the most current four (4) weeks from the date submitted. (Documents must cover a full month)
- 2. Total gross (before deductions) income for all members living in the household at the time application is submitted must be reported.
- 3. PLEASE SEND COPIES. ORIGINALS CANNOT BE RETURNED

#### NON-COUNTABLE INCOME COUNTABLE INCOME (CONSIDERED INCOME) (NOT CONSIDERED INCOME) • CALWORKS; Temporary Assistance for Needy Families (TANF): Capital Gains. Notice of Action, passport to services, computer printout, Adoption Assistance. benefit letter, copy of welfare check. Foster Grandparents and Senior Companion Programs. • Supplemental Security Income: Notice of Planned Action or Educational assistance - Student income grants loans -Form 2458, computer printout from Social Security Office, copy Pell grants. of bank statement showing SSI direct deposit, copy of SSI/SSP Any Assets Withdrawn from a Bank. check. Draw down from Reverse Mortgages. • Social Security: copy of current check(s), SSA Form 4926, or The Sale of Property (Car or House). 2458, computer printout from Social Security Administration Tax Refunds. Office, Bank Statement showing direct deposit. Gifts. • Pension and Annuities: copy of a current check, verification on Loans. letterhead or annual statement from pension plan. Advance pay. • Wages: Copy of current paycheck stub(s) covering a one-month Lump-sum sale of a property. period and showing gross income. Lump-Sum Inheritances. • Dividends (i.e. stocks, bonds or savings accounts). Royalties (i.e. Military combat pay compensation for use of property) One-Time Insurance Payments. • Interest Income: monthly or quarterly bank statement, One-Time Compensation for Injury. statement of interest income from bank or agency. Withdrawal from Savings. • Disability Compensation: copy of a current check, printout or Food Stamp with NO dollar amount. letter from agency or insurance company verifying the Food or Housing vouchers received in Lieu of Wages. compensation amount. Federal Non-case Benefit Programs • Insurance or annuity payments, regular. (Medicare, Medicaid, School Lunches, and Housing Workers compensation. Assistance). • Unemployment Benefits: copy of current (last week's) check(s), W2 Forms and Medi-Cal cards are not accepted as proof printout from Employment Development Department. of income. Jury duty pay. Earned Income Tax. • Military pay. Food (Calfresh) Assistance. • Child and/or Spousal support: copy of current check. Rent (HUD) Assistance. • Support from an Individual: copy of check and statement signed by person providing the support – regular (monthly) • Veteran's Benefits: letter indicating receipt of Veteran's Pension or copy of Veteran's Administration check. • Signed Federal Tax Form 1040 (valid through April 15, for current filing year): Need first 4 pages including Schedule C, or profit and loss journal (1-month). WILL ONLY BE ACCEPTED FOR SELF-EMPLOYED.

Department of Community Services and Development							Official Use Only:			
Energy Intake Form							Priority Points			
CSD 43 (10/2017)							A.C.C.			
Agency: 60073 CAP Riv	erside Intake	Initials:		Intake		Eligibility	y Cert [			
First name		Middle	Initial	Last Nar	ne			Date of MM/DD		
								IVIIVIJUU	, , ,	
SERVICE ADDRESS – Addre	ss where you live	(this car	nnot be a P	.O. Box)				1		
Service Address								Unit Nu	ımber	
Service City		Sen	vice County	Riversid	е	Service Stat	e <b>CA</b>	Service	Zip Co	ode
Have you lived at this residus is your service address the	_	-								
Mailing Address	Same as maning	<u>uuui                                  </u>	• • • • • • • • • • • • • • • • • • • •					Unit N		
_		1				T				
Mailing City		Ма	iling Count	у		Mailing Sta	ite	Mailin	g Zip (	Code
Social Security Number (SSN):					Telephone Num	nber (	)			
E-mail Address:										
PEOPLE LIVING IN HOUSE Enter the total number of peopliving in the household, including yourself	ople			Ente	COME or the total number receive income		(			
Demographics: Enter the num	ber of people in th	e househo	old who are:	Enter	the total <b>gross</b> mo	nthly income for <u>all</u> people living in the household:				
Ages 0 – 2 Years				TAN	TANF / CalWorks \$					
Ages 3 - 5 years			SSI /	SSP		\$				
Ages 6 - 18 years			SSA / SSDI							
Ages 19 - 59			Paycheck(s)				\$			
Ages 60 and older			Interest				\$			
Disabled				Pens	Pension \$					
Native American					Other \$					
Seasonal or Migrant Farmy	vorker			Tot	Total Monthly Income \$					
HOUSEHOLD MEMBERS ENTER THE INFORMATION BELO If you have more than 7 pe	W FOR <u>ALL</u> HOUSEHO			he inforn	nation on a sepa	1				
First Name Last Name Relation to Applicant				t	Date of Birth MM/DD/YY	Amount o Monthly II Taxes and Ded	ncome		Sour	ce of Income
Self										
		Househo	old Total N	Monthly	Gross Income	\$				
Are you or someone in yo	ur household CU	RRENTL	Y receiving	CalFresh	(Food Stamps)?		Yes		10	
Are you or someone in yo	ur household CU	RRENTL	Y receiving	Housing	Assistance?		Yes		Ю	

To which energy bill (CHOOSE ONLY ONL) do you want the LIHEAP benefit to be applied? (attach complete copy of most receipt) in Natural Gas   Electricity   Wood   Propane   Fuel Oil   Kerosene   Other Fuel    Enter the energy company and account number:  Company Name:   Account #!   Account #!    Syour utility service shut off?   Yes   No    Do you have a past due notice?   Yes   No    Are your utilities included in rent or submetered?   Yes   No    Are your utilities all electric?   Yes   No    Is your Natural Gas Company the same as your Electric Company?   Yes   No    WOOD, PROPANE or FUEL OIL SERVICE (WPO)  Are you currently out of fuel? (Wood, Propane, Oil, Kerosene, Other Fuels)   Yes   No    Nomber of Days:   NA   Nomber of Days   No    ENERGY INFORMATION  The questions below are MANDATORY. Please check all energy sources used to heat your home.  Acopy of all recent energy bills and/or receipts for any home energy cost must be provided.  Natural Gas   Electricity   Mood   Propane   Fuel Oil   Nerosene   Other Fuel    Natural Gas   Electricity   Mood   Propane   Fuel Oil   Nerosene   Other Fuel    Natural Gas   Electricity   Mood   Propane   Fuel Oil   Nerosene   Other Fuel    Natural Gas   Electricity   Mood   Propane   Fuel Oil   Nerosene   Other Fuel   Notation    Natural Gas   Electricity   Mood   Propane   Fuel Oil   Nerosene   Other Fuel   Notation    Natural Gas   Electricity   Mood   Propane   Fuel Oil   Nerosene   Other Fuel   Notation    Natural Gas   Electricity   Wood   Propane   Fuel Oil   Nerosene   Other Fuel   Notation    Natural Gas   Electricity   Wood   Propane   Fuel Oil   Nerosene   Other Fuel   Notation    Natural Gas   Supplication will be used to determine and verify my eligibility for assistance. By signing below It give my consent (permission of the fuel   Notation   Notation	PAY BILL								
Enter the energy company name   Company Name    Seven utility service shut-off?   Yes   No   No   No   No   No   No   No   N									
Syour utilities included in rent or submetered?   Yes	·								
Is your utility service shut-off?	Enter the energy company and account number:								
Are your utilities included in rent or submetered?   Yes									
Are your utilities all electric?	, ,								
Is your Natural Gas Company the same as your Electric Company?									
Is your Natural Gas Company the same as your Electric Company?	·								
Are you the account holder: Electric Bill   Yes   No   Startested in weatherization:   Yes   No   Natural Gas   Electricity   Wood   Propane   Olik Propane	·								
Are you currently out of fuel? (Wood, Propane, Oil, Kerosene, Other Fuels)									
List the approximate number of days until you run out of fuel (Wood, Propane, Oil, Kerosene, Other Fuels).   Number of Days:     N/A									
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What is the main feu lased to HEAT your home? One main heating source NUST be checked.    Natural Gas									
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Natural Gas   Electricity   Wood   Propane   Fuel Oil   Kerosene   Other Fuel   In addition to your main heating source, do you ever use any of the following to heat your thorm (you can select more than one):									
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Natural Gas   Electricity   Wood   Propane   Fuel Oil   Kerosene   Other Fuel   N/A									
Are you the account holder: Electric Bill									
The information on this application will be used to determine and verify my eligibility for assistance. By signing below, I give my consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to my utility company and its contractors, to share information about my household's utility account, energy usage and/or other information needed to provide services and benefits to me as described at the end of the form. My consent shall be effective for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs.   ***APPLICANT'S SIGNATURE ****  Date  AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. GTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services	Are you interested in weatherization:   Yes  No  If so, are you a tenant?  Yes  No  Or an owner?  Yes  No								
to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to my utility company and its contractors, to share information about my household's utility account, energy usage and/or other information needed to provide services and benefits to me as described at the end of the form. My consent shall be effective for the period beginning 24 months prior to, and comining for 36 months after, the date signed below. I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs.   ***APPLICANT'S SIGNATURE ****  Date  *****APPLICANT'S SIGNATURE ****  Date  ******APPLICANT'S SIGNATURE ****  Date  *********  ************  Date  ***********  AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVINIG INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal	Are you the account holder: Electric Bill ☐ Yes ☐ No Natural Gas Bill ☐ Yes ☐ No								
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Utility Assistance being provided under which program → □ HEAP □ Fast Track □ HEAP WPO □ ECIP WPO  Base Benefit \$ Supplement \$ Total Benefit \$  Total Energy Cost \$ Energy Burden  Energy Services Restored after disconnection: □ Yes □ No Disconnection of Energy Services prevented: □ Yes □ No	AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.								
Base Benefit \$ Supplement \$ Total Benefit \$  Total Energy Cost \$ Energy Burden  Energy Services Restored after disconnection:	APPLICANT: DO NOT FILL OUT THE INFORMATION BELOW. THIS SECTION IS FOR OFFICIAL USE ONLY.								
Total Energy Cost \$ Energy Burden Energy Services Restored after disconnection: ☐ Yes ☐ No Disconnection of Energy Services prevented: ☐ Yes ☐ No	· · · · · · · · · · · · · · · · · · ·								
Energy Services Restored after disconnection: $\square$ Yes $\square$ No Disconnection of Energy Services prevented: $\square$ Yes $\square$ No									
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### **Department of Community Services and Development**

CSD 43B (rev.12/2013)

### **CERTIFICATION OF INCOME AND EXPENSES**

You are being asked to complete this form because you requested assistance, and state that your entire household cannot provide proof of income. The State of California requires the applicant to report all sources of income. This form will help us understand how you are meeting expenses. Please complete the information below:

Name	and A	Address									
Name	:										
Addre	ss:										
Sectio	n 1: C	o you have so	ources of income you forgot to rep	ort?							
YES	NO	During the p	revious month have you been emp	oloyed part time?							
YES	NO	During the p	previous month have you been self-	-employed?							
YES	NO		During the previous month did you receive money for any work that you perform only once in a while, like yard work, child care, donating blood, etc?								
YES	NO	number of t	previous month have you received a he person who gave you the gift:			ase list the name and phone					
YES	NO		revious month did you receive any								
		Worker'			PONSORED BENEFITS	CHILD SUPPORT					
YES	NO		eive any of the following (circle any								
		ANNUITY PA	YMENT PENSION TRI	BAL CASINO PAYMENTS	<u> </u>	Insurance Benefits					
		Are you spendi hly expenses?	ng your savings or borrowing mor	ney to		<ul><li>if needed (DOE only) or have</li><li>Director Sign here</li></ul>					
YES	NO	Are you usir How much?	ng savings or a home equity loan?	_							
YES	NO	How much?									
YES	NO	How much?									
YES	NO	Are you bor How much?	rowing from some other source?								
Sectio	n 3: P	Please tell us h	ow you paid these monthly expen	ses during the prev	vious months:						
EXPEN		MONTHLY COST	HOW HAS THE EXPENSE BEEN PAID?	IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:							
Rent	or	ć		Name:	Phon	e:					
Mortg	age	\$		Address:	•						
Utilit	tv			Name:	Phon	e:					
Bills		\$		Address:	i						
				Name:	Phon	e:					
Foo	d	\$		Address:	<u>i</u>						
Section	n 4: I	f none of the a	bove applies to you, please explai	in how your month	ly expenses were paid:						
00000			socie applies to you, please explain	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	y expenses trere para.						
Signat	ture:										
By sign	ning thi		hat I believe these facts are accurate a deral or state law for knowingly making			n to verify this information.					
Signatu	ıre				Dat	e					

#### PROOF OF CITIZENSHIP – ACCEPTABLE DOCUMENTS

If you are a citizen or legal resident of the United States any of the following documents are acceptable as proof of citizenship:

#### A. Primary Evidence

- Applicants Certificate of Birth showing name and place of birth
- Proof of permanent residence (green card)
- United States Passport showing place of birth
- Report of Birth Abroad of a U.S. citizen
- Certificate of Naturalization
- Certificate of Citizenship
- United States Citizen Identification Card
- Northern Mariana Identification Card
- Statement provided by a U.S. Consular Officer
- American Indian Card with a Classification code "KC"

Please be advised that: Individuals who hold an INS I-94 who are admitted as temporary entrants (such as students, visitors, tourists, diplomats, etc.) are **NOT** eligible to apply. Temporary resident card accompanied by a social security card that says **"For Work Only" is not an acceptable proof of citizenship**.

#### **B.** Secondary Evidence

If the applicant cannot present one of the documents listed in A. above, the following may be relied upon to establish U.S. citizenship or nationality:

- Religious Record recorded within 3 months after birth showing a place and date of birth
- Evidence of civil service employment by the U.S. government before June 1, 1976
- Early school records showing school date of admission, child and parent name, date, and place of birth
- Census record showing US citizenship, or place and date of birth, or age of applicant
- Adoption Finalization Papers showing place of Birth in any of the 50 States, District of Columbia, or other US. Jurisdiction such as: Puerto Rico, Guam, the U.S. Virgin Islands, American Samoa or Northern Mariana Islands.
- DD214 (as long as it shows place of birth).
- Any other document that establishes a U.S. place of Birth or in some way indicates U.S. citizenship,

#### C. <u>Collective Naturalization</u>

If the applicant cannot present one of the documents listed in A or B above, the following will establish U.S. citizenship for collectively naturalized individuals:

#### <u>Puerto Rico</u>:

Evidence of birth in Puerto Rico

#### U.S. Virgin Islands:

Evidence of birth in the U.S. Virgin Islands

#### Northern Mariana Islands (NMI):

• Evidence of birth in the NMI

Page 1 of 2

CSD 600 (Rev. 3/24/06)	
STATEMENT OF CITIZENSHIP or NON-CIT	IZEN STATUS FOR PUBLIC BENEFITS
Name of the Applicant Requesting Energy Services	Date
Name of Person Acting for Applicant, if any	Relationship to Applicant
Public Benefits to Citizen	s And Non-Citizens
Citizens and Nationals of the United States who meet all eligibile	lity requirements may receive services under the Low-
Income Home Energy Assistance Program and/or the Department and must fill out Section <i>A</i> and <i>D</i> Non-citizens who meet all eligibility requirements may receive ser Program and/or the Department of energy Low-Income Weatheriza or <i>C</i> , and <i>D</i> .	of Energy Low-Income Weatherization Assistance Program rvices under the Low-Income Home Energy Assistance ation Assistance Program and must complete Sections <i>A</i> , <i>B</i>
Section A: Citizenship/Non-ci	tizen Status Declaration
<ol> <li>Is the applicant a citizen or national of the United States?         If the answer to the above question is yes, where was he/she bore.         To establish citizenship or naturalization, please submit one of the unable and unaltered to establish proof.     </li> <li>If you are a <u>Citizen or National of the United States</u>, please go determined to the united States.</li> </ol>	the documents on List A (attached hereto) which is legible lirectly to <i>Section D</i> .
If you are <b>Non-Citizen</b> , please complete <b>Section B</b> , or if applicable	
Section B: Non-citizen S	
Important: Please indicate the applicant's non-citizen status below citizen status documents listed for each category are the most command Naturalization Service (INS) provides to non-citizens in these your non-citizens status even if not listed below	monly used documents that the United States Immigration
<ul> <li>□ 1. An alien lawfully admitted for permanent residence under the includes:</li> <li>• INS Form I-5512 (alien Registration Receipt Card, common</li> </ul>	-
<ul> <li>Unexpired Temporary I-551 stamp in foreign passport or of 2. An alien who is granted asylum under section 208 of the INA</li> <li>INS Form I-94 annotated with Stamp showing grant of asy</li> <li>INS Form I-688B (Employment Authorization Card) anno</li> <li>INS Form I-766 (employment Authorization Document) at</li> <li>Grant letter from the Asylum Office of INS; or</li> <li>Order of an immigration judge granting asylum.</li> </ul>	A. Evidence includes: vlum under section 208 of the INA; vtated "274a.12(a)(5)"; nnotated "A3"; or
<ul> <li>3. A refugee admitted to the United States under section 207 of</li> <li>• INS form I-94 annotated with stamp showing admission un</li> <li>• INS Form I-688B (Employment Authorization Document)</li> <li>• INS Form I-766 (Employment Authorization Document) a</li> <li>• INS Form I-571 (Refugee Travel Document)</li> </ul>	nder section 207 of the INA; anotated"A3"; or
<ul> <li>4. An alien paroled into the United States for at least one year to INS Form I-94 with stamp showing admission for at least of cannot aggregate periods of admission for less than one yet.</li> <li>5. An alien whose deportation is being withheld under section 2 section 241(b)(3) of such Act (as amended by section 305(a)</li> <li>• INS Form I-688B (Employment Authorization Card) annotation.</li> </ul>	one year under section 212(d)(5) of the INA. (Applicant ear to meet the one-year requirement.) 243(h) of the INA (as in effect prior to April 1, 1997: or of division C of Public Law 104-208). Evidence includes:
<ul> <li>INS Form I-766 (Employment Authorization Document) a</li> <li>Order from an immigration judge showing deportation wi April 1, 1997, or removal withheld under section 241(b)(3</li> <li>An alien who is granted conditional entry under section 203(Evidence includes:</li> </ul>	thheld under section 243(h) of the INA as in effect prior to of the INA.

• INS Form I-94 with stamp showing admission under section 203(a)(7) of the I					
• INS Form I-688B (Employment Authorization Card) annotated "274a.12(a)(3)	"; or				
• INS Form I-766 (Employment Authorization annotated "A3").					
$\square$ 7. An alien who is a Cuban or Haitian entrain (as defined in section 501(e) of the R	Refugee Education Assistance Act of				
1980). Evidence includes:					
<ul> <li>INS Form I-551 (Alien Registration Receipt Card, commonly known as a "gre CH6;</li> </ul>	en card") with the code CU6, CU7, or				
• Unexpired temporary I551 stamp in foreign passport or on INS Form I-94 with	n the code CU6 or CU7; or				
• INS Form I-094 with stamps showing parole as "Cuban/Haitian Entrant" under paroled after 10/10/80 in the special status of nationals of Cuba or Haiti.	r section 212(d)(5) of the INA; or				
☐ 8. An alien paroled into the United States for less than one year under section 2120 INS Form I-94 showing this status).	d)(5) of the INA. (Evidence includes				
9. An alien not in categories 1 through 8 who has been admitted to the United State	es for a limited period of time (a				
nonimmigrant). Non-immigrants are persons who have temporary status for a sp	pecific purpose. (Evidence includes INS				
Form I-94 showing this status.).					
☐ 10 I self-certify that I am a U.S. citizen or non-citizen national or qualified alien but	am unable to provide documentation.				
(Only allowable under the Energy Crisis Intervention Program (ECIP) component	nt of the LIHEAP Program).				
Section C: Declaration for Certain Battered Al	iens				
Important: Complete this section if the applicant, the applicant's child, or the applica	nt child's parent has been battered or				
subjected to extreme cruelty in the United States by a spouse or parent.					
$\Box$ 1. Has the INS or the EOIR granted a petition or application filed by or on behalf of	of the applicant, the applicant's child, or				
the applicant child's parent under the INA or found that a pending petition sets for					
permission to stay in the United States? Evidence includes one of the document					
permission to say in the Omed States. Dylacine includes one of the document	on List B (utuelled hereto).				
□ 2. Has the applicant, the applicant's child, or the applicant child's parent been batter	· ·				
United States by a spouse or parent, or by as spouse's or parent's family member living in the same house (where the					
spouse or parent consented to or acquiesced in the battery or cruelty)?					
Section D: Certification					
I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OR THE STATE OF CA	LIFORNIA THAT THE ANSWERS I HAVE				
GIVEN ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE.  Applicant's Signature	Date				
Signature of Person Acting for Applicant					
Signature of Person Acting for Applicant	Date				

Attachment: Lists A and B



## Community Action Partnership of Riverside County Helping People. Changing Lives.

#### **UTILITIES INCLUDED IN THE RENT FORM**

Dear Landlord/Property Manager:

We sincerely appreciate your cooperation.

The Low-Income Home Energy Assistance Program (LIHEAP) assists house-holds in paying their gas and electric expenses. Because of a change in the way LIHEAP is administered, applicants must now show how much of their household income is paid towards these energy costs before they can receive assistance. This request is pursuant to the Low-Income Home Energy Assistance Program Reauthorization Act 1994, Public Law 97-35, as amended.

Therefore, in keeping with the intents of Federal Law, landlords and property managers are asked to provide, upon request of LIHEAP applicants, the amount of rent dollars that are spent to pay for gas and/or electricity.

If you are unable to determine the actual cost per unit, you can estimate the costs by dividing the total current energy costs on the utility bill by the number of units serviced by that bill. In addition, your utility company is a good source of information and may be able to assist you with obtaining this information.

Please have your landlord fill out each section as required (applicant – landlord). You must also provide copy of rental agreement and/or lease.

The control of the co	
Date:	
Applicant's Name:	
Address:	
Monthly Amount of Rent P	aid towards Gas: \$ Electricity: \$
Landlord's Name:	
Address:	



**Address:** 2038 Iowa Avenue, Suite B-102, Riverside, CA 92507 P.O Box 5760, Riverside, California 92517-5760 **Phone:** (951) 955-4900 1-800-511-1110

**TTY**: (951) 955-5126



## County of Riverside Community Action Partnership

## Helping People. Changing Lives.

P.O. BOX 5760 RIVERSIDE, CA 92517-5760

Name:
Date:
Dear Weatherization Applicant,
Thank you for your interest in the <b>Weatherization</b> program. Based on the information you provided on your Intake form <b>CSD43</b> , you <u>might</u> be eligible to have your home of apartment evaluated for <b>Weatherization</b> .
In order to perform an assessment and install feasible weatherization measures i accordance with the funding source, you need to fill out the following forms:
<ul> <li>CSD515A (Rev. 2/12/16) – Energy Service Agreement for Occupied/Unoccupie single or Multi-Unit Rental Units. This form needs to be filled out whether yourent or own. If you are a tenant please ensure that the owner fills out the forecorrectly.</li> </ul>
<ul> <li>CSD515C (Rev. 4/29/16) – Energy Services Agreement for Rental Propert owner. <u>This form is to be filled out by rental property management/owner</u> (ONLY)</li> </ul>
And;
<ul> <li>Consent Form CSD 081 (NEW. 12/2017)</li> </ul>
No job can be performed in the property without these forms.
It would be to your advantage to complete and return the forms above mentioned as soo as possible since <b>Weatherization</b> assistance is on great demand and we cannot guarante you will receive these services.
If you have any questions regarding this matter, please contact us directly a (951) 955-6418.
Cordially,
COMMUNITY ACTION PARTNERSHIP OF RIVERSIDE COUNTY

Weatherization Department



# STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515A (Rev. 2/12/16)

#### ENERGY SERVICE AGREEMENT FOR OCCUPANT

Dwelling Information									
Select the Dwelling Ty	ре			I am the					
Single-Family	Mobile H	ome	Multi-Unit	Owner-Occupant		Tenant			
			Owner-Occupant o	r Tenant Informat	ion				
Owner-Occupant or Te	enant (Print or type	e name)		Address					
Apt./Unit No.	City			ZIP Code		Telephone Number			
Owner-Occupant or Tenant Email Address						Owner-Occupant or Tenant F	AX Number		

Owner-Occupant or Tenant Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner-Occupant or Tenant)

I agree to accept the following TERMS required for my primary residence to receive services from the Department of Community Services and Development (CSD) weatherization programs(s):

- 1. I certify that the above-listed property is my primary residence.
- 2. I (the Owner-Occupant or Tenant), grant the Contractor/Agency permission to enter my dwelling to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization services and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed dwelling.
- 3. I acknowledge that an assessment of my dwelling is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my residence. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with the work identified on a summarized list, except as a consequence of gross negligence or willful and wanton misconduct.
- 5. I authorize the Contractor/Agency to access my utility company records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 6. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 7. I shall not remove any permanently installed energy conservation measures unless they are damaged or no longer functional in the residence from where they were installed.

#### Additional Certifications For Owner-Occupants ONLY:

- 8. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 9. Mobile home units only: I acknowledge that I may not receive services that require a permit if the registration on the mobile unit is not up-to-date.

#### **Additional Certifications For Tenants ONLY:**

10. I acknowledge that the Rental Property Owner must grant the Contractor/Agency the same permissions by signing CSD 515B Energy Service Agreement for Rental Property Owner before any services are rendered.



# STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515A (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR OCCUPANT**

- 11. I understand that the Property Owner cannot raise the rent of the unit for a period of two years from the date of weatherization because of the increased value of the unit due solely to weatherization measures provided by the Contractor/Agency (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 12. I acknowledge that I have been provided a copy of this Agreement explaining its terms effective for a two year period after weatherization services have been completed. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated by the Department of Community Services and Development. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."
- 13. I may retain the replacement energy conservation measure installed by the CSD weatherization program(s) if the replaced appliance was my personal property.

I CERTIFY THAT I am the Owner-Occupant or Tenant residing in the dwelling listed above that serves as my primary residence and that all given statements are true and correct to the best of my knowledge. I have read and understand these TERMS and RELEASE, and agree to be bound by all of its terms and conditions in order to receive weatherization services under the CSD weatherization program(s).

Owner-Occupant or Tenant's Signatur	Date				
		Contractor/Age	ency Assurance		
Contractor/Agency (Print name)		Address			
Community Action Partnership	of Riverside County	2038 Iowa Ave., Suite B-102			
CSLB Number (if applicable)	City		ZIP Code	Contractor/Agency Telephone Number	
Riverside			92507	(951) 955-4900	
Contractor/Agency Email Address				Contractor/Agency	/ FAX Number
info@capriverside.org					(951) 955-2230

The Contractor/Agency agrees to the following:

- 1. Shall be responsible for the feasible cost of weatherization measures performed other than cash contribution from the Owner or Owner Agent, if applicable, and any subsequent non-compliance.
- 2. Shall ensure that the Contractor/Agency is properly insured.
- 3. Shall ensure that work is conducted in a professional manner and meets program and building code standards.
- 4. Shall not make any significant structural changes to the dwelling without requesting written permission specifically describing the change from the dwelling owner.
- 5. Shall provide in writing a list of all weatherization measures installed in the unit.
- 6. Shall assure that the owner, or owner's agent, and tenant data shall be maintained in a confidential manner to assure compliance with the Information Practices Act of 1977, as amended, and the Federal Privacy Act of 1974, as amended.

Agency Program Manager's Signature	Agency Program Manager's Name (Print name)	Date



# STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515C (Rev. 4/29/16)

## **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

:	SECTION 1: S	Single-Family/Mo			tion						
Tenant Name			Dwelling Address								
City			Zip Code	[-	Туре						
City			Lip code								
					Single $\square$	Mobile $\square$					
	SECTION 2	2: Multi-Family D									
Number of Eligible Buildings in Complex:				than three building	s in the complex	k, use the CSD 515B Additional					
Э		5 "	Buildings page.								
		Buil	ding #1								
Complex/Building Name (if applicable)			Building Address	3							
City	ZIP Code	# of Units in Build	ling	# of Units to be W	eatherized	# of Vacant & Unqualified Units					
,			0								
List Qualified Units			List Vacant and U	Unqualified Units							
		Buil	ding #2								
Complex/Building Name (if applicable)			Building Address	<u> </u>							
, , , ,											
	ZIP Code			I		I					
City	# of Units in Build	ling	# of Units to be W	eatherized	# of Vacant & Unqualified Units						
List Qualified Units			List Vacant and U	Unqualified Units		1					
		Buil	ding #3								
Complex/Building Name (if applicable)			Building Address	3							
City	ZIP Code	# of Units in Build	ling	# of Units to be W	eatherized	# of Vacant & Unqualified Units					
- ,			3			4.2					
List Qualified Units			List Vacant and U	Unqualified Units							
	SECTIO	N 3: Owner and	Owner's Agen	nt Information							
Owner (Print or type name)	020110		Address								
,											
			710.0		O T						
Apt./Unit No. City			ZIP Code	(	Owner Telephone Number						
Owner Email Address					Owner FAX Number						
If the Owner week an execut for the above referen	and property, con	anlata bath Owners	and Agant informa	vtion							
If the Owner uses an agent for the above-reference Agent (Print or type name)	сеа ргорену, соп	npiele <u>boln</u> Owner a	Address	шоп.							
Agent (Finit of type name)			Address								
Apt./Unit No. City	Apt./Unit No. City				Agent Telephon	e Number					
Agent Fmail Address					Agent FAX Num	her					
Agent Email Address				,	Agent FAX Num	ber					



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515C (Rev. 4/29/16)

#### ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER

## SECTION 4: Owner or Owner's Agent Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner or Owner's Agent)

I agree to accept all of the following TERMS required for my rental property to receive services from the Department of Community Services and Development (CSD) weatherization program(s):

- 1. I certify that I am the Owner (or Owner's Agent) of the above-listed rental property.
- 2. I grant the Contractor/Agency permission to enter my property to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization measures and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed rental property.
- 3. I acknowledge that an assessment of my property is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my property. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I shall not remove any energy conservation measures unless they are damaged or no longer functional in the rental property from where they were installed. If the replaced item (i.e. refrigerator or other appliance) was the personal property of my tenant, the tenant shall retain the replacement energy conservation measure installed by the CSD weatherization program(s).
- 5. Mobile home units only: I acknowledge that my property may not receive services that require a permit if the registration is not up-to-date.
- 6. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with any work identified on a summarized list except as a consequence of gross negligence or willful and wanton misconduct.
- 7. I authorize the Contractor/Agency to access my complex's utility company master-metered records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 8. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 9. I certify that I, as the Owner or Owner's Agent, shall ensure that gas or electric service, or both, that is provided by a master-meter to tenants shall be charged at the utilities' costs in accordance with California Public Utilities Commission Code Section 739.5 or other applicable government regulations.
- 10. I certify that I, as the Owner or Owner's Agent, shall not raise the rent of any weatherized unit for a period of two years from the date of weatherization because of the increased value of the unit due solely to weatherization measures provided (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 11. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 12. I certify that I shall provide a copy of this Agreement explaining its terms to all tenants and subsequent tenants residing in the unit within the two year period. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."

#### Additional Certification for Unoccupied Multi-Unit Dwellings ONLY:

- 13. I agree that "rent" is defined as the tenant's monthly payment to the Owner (non-subsidized housing) or the contract rent (subsidized housing).
- 14. I shall submit to the Contractor/Agency a schedule of rents prior to commencement of work.
- 15. Federal, State or Local Government Rehabilitation Projects only: I certify that if a vacant unit is counted as being an eligible household for purposes of meeting the minimum threshold for whole building weatherization (66% rule), then the unit will become occupied by an eligible family within 180 days after the completion of weatherization (CFR 440.22(b)(2)(ii)).



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515C (Rev. 4/29/16)

### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

# SECTION 4: Owner or Owner's Agent Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner or Owner's Agent) - continued

I CERTIFY THAT I am the Owner or Owner's Agent of the Dwelling or Complex listed above, and that all given statements are true and correct to the best of my knowledge. I have read and understand these TERMS and RELEASE, and agree to be bound by all of its terms and conditions in order for my property to receive weatherization services under the CSD weatherization program(s).												
Owner's (or Owner's Agent's) Sign	nature					Date						
	SECTION 5: Wh	ole Building V	<u>Weatherization</u>	Acknowledgr	ment							
I CERTIFY THAT I am the Owner or Owner's Agent of the Multi-Family Building(s) listed above, and that the Contractor/Agency has informed me that buildings on my property may qualify for Whole Building Weatherization, provided that the building is income-qualified. Based on the information provided, I choose one of the following options:  If the required number of units are income-qualified, I authorize the Contractor to install Whole Building Measures. Whole Building Measures include weatherization services to all units in a building and may include ceiling insulation and exterior lighting where feasible.												
	ractor/Agency to install individua	•			-		or lighting or					
other whole building measur		ii uiiit weathenzo	alion measures,	WITICH GOES HOL	include celling ii	nsulation, exten	or lightning of					
Owner's (or Owner's Agent's) Sign						Date						
	SECTI	ON 6: Contrac	ctor/Agency As	ssurance								
Contractor/Agency (Print or type r			Address									
Community Action Partnersh	nip, Riverside County		2038 Iowa Ave	e., Suite B-102								
CSLB Number (if applicable)	City		ZIP Code		Contractor/Agen	cy Telephone Nur	elephone Number					
	Riverside		925	507		(951) 955-4900						
Contractor/Agency Email Address	}				Contractor/Agen	cy FAX Number						
info@capriverside.org					(951) 955-223	30						
applicable, and any sub	s to the following: the feasible cost of weatheriza sequent non-compliance. ontractor/Agency is properly ins	·	erformed other th	nan cash contrib	oution from the (	Owner or Owner	Agent, if					
	is conducted in a professional m		ts program and b	ouilding code sta	indards.							
	nificant structural changes to the		. •	-		cribing the chang	ge from the					
5. Shall provide in writing	a list of all weatherization meas	ures installed in	the rental unit.									
	wner, or owner's agent, and tena as amended, and the Federal Pi			confidential mai	nner to assure o	compliance with	the Information					
Contractor/Agency Program Mana	ager's Signature		Contractor/Agenc	y Program Manag	ger's Name (Print	name)	Date					
Required Documentation:							l.					
Rent schedule received fro	CSD 75P	Y	N									
Required Contractor Response:												
Building is eligible for who	Building is eligible for whole-building weatherization?  Y  N											

#### **Department of Community Services and Development**

Account Holder Authorization and Consent Form CSD Form 081 (Rev. 12/17)

ACCOUNT HOLDER NAME(S) AND MAILING ADDRESS

Account Holder's Full Name		
Account Holder's mailing address (Street)		Unit Number (if any)
(City)	State	Zip Code
Is the utility service address the same as the account holder's mailing address?	s 🔲 1	No
Full Name of Applicant for Benefits (from Form 43)		
Utility Service Address (Street)		Unit Number (if any)
(City)	State CA	Zip Code

#### UTILITY INFORMATION

Please enter your utility company name and service account number below (you can find the account number on your bill). If different companies provide your electricity and gas services, please enter the name and account number for both utilities.

Name of Utility Company	Service Account Number
Name of Utility Company (if you have a second Utility Company)	Service Account Number

#### **AUTHORIZATION AND CONSENT**

By signing this form, you (Account Holder) give your authorization and consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to your utility company and its contractors, to share information about your property's utility account, meter usage and energy consumption data, and other information as needed for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. The information you authorize us to obtain and share will be used for the purposes of evaluating home energy usage of program beneficiaries so that CSD can: a) measure the effectiveness of the services we provide by determining how much your utility bills are reduced and how much our services reduce carbon emissions (air pollution), and b) report these results to federal and state authorities that fund and oversee energy assistance programs in California. CSD, its contractors, consultants, other federal or state agencies and affiliated programs (CSD Partners), working cooperatively with your utility company and its contractors, use this information to provide services that assist low-income families, such the applicant, to pay their home energy bills and mange those energy needs for the purposes stated in this Authorization.

Signature of Account Holder	Date	Name of CSD Contractor/Partner Organization
		CAP Riverside

#### REVOCATION OF AUTHORIZATION AND CONSENT

You agree that your consent shall remain in effect for 36 months from the date you sign this Authorization, unless otherwise revoked by written notice mailed to: CSD Energy & Environmental Services Division, 2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833. Revocation will be effective upon receipt, but will not apply to any information shared while this Authorization was valid.

#### **APPLICABLE PROGRAMS**

Some of the programs CSD oversees or partners with include:

- CSD Federal Low-Income Home Energy Assistance Program (LIHEAP)
- CSD Federal Department of Energy Weatherization Assistance Program (DOE WAP)
- State Low-Income Weatherization Program (LIWP)
- Department of Housing and Urban Development (HUD) Lead Hazard Control and Healthy Homes Program
- Utility Company Energy Savings Assistance (ESA) Program
- Utility Company California Alternate Rates for Energy (CARE) Program



## **Customer Intake Form**

CUSTOMER INFORMATION							
Last Name	First Name	Date of Birth	Today's Date				
Phone ( )	Email		1	Office Location CAP Energy			
Address		City		Zip Code			
GENDER	MARITAL STATUS ETHNICITY						
☐ Male	☐ Single [	☐ Separated	☐ Hispanic/Latino	)			
☐ Female	☐ Married	$\square$ Divorced	☐ Non-Hispanic/l	atino			
☐ Other	☐ Domestic Partner	☐ Widowed					
INDICATE YOUR RACE (SELECT ONE)							
$\square$ American Indian/Alaskan Native	☐ Caucasian (White)		$\square$ Other				
☐ Asian	☐ Hawaiian/Pacific Island	er	$\square$ Unspecified				
☐ Black/African American	☐ Multi-Race						
INDICATE YOUR EDUCATION (SELECT C	•						
□ 0-8 <sup>th</sup> Grade	$\square$ 9-12 Education		☐ High School Gr	aduate			
☐ 12+ Some Postsecondary	☐ GED		$\square$ Unspecified				
☐ 2 Year Degree	☐ Graduate Degree		☐ Vocational Sch	ool			
☐ 4 Year Degree							
INDICATE YOUR HEALTH INSURANCE (	•						
☐ No Health Insurance	☐ Medicaid		☐ State Children's Health Insurance				
☐ Direct Purchase	☐ Medicare		☐ State Insurance for Adults				
☐ Provided by Employer	☐ Military Health Care		Unknown				
MILITARY STATUS (SELECT ONE)	DO YOU RECEIVE FOOD S	STAMPS?	ARE YOU DISABLED?				
☐ Active Military	☐ Yes		☐ Yes				
☐ Veteran	□ No		□ No				
□ No Military	☐ Decline to Answer	>NE\	☐ Decline to Answer				
FARMER (SELECT ONE)	WORK STATUS (SELECT C	JNE)		L T\			
Farmer	☐ Employed Full-Time		☐ Unemployed (Long-Term)				
☐ Migrant	☐ Employed Part-Time		☐ Unemployed (Not in Workforce)				
☐ Migrant Seasonal	☐ Migrant Seasonal Farr	n Worker	☐ Unemployed Short Term > 6mos				
□ Not a Farmer	Retired	\	☐ Unknown				
DO YOU RECEIVE WIC? (SELECT ONE)	NON-CASH BENEFITS (SE						
☐ Yes	☐ Affordable Care Act Sul	osidy	☐ LIHEAP				
□ No	☐ Childcare Voucher		□ None				
☐ Unknown	☐ Housing Choice Vouche	er	☐ Other				
	☐ Public Housing		☐ Permanent Sup	portive Housing			
INDICATE YOUR MONTHLY INCOME AI	☐ SNAP/Food Stamps	MAT COLLECT.	□ WIC				
☐ Employment	Pension	IVIE SOURCE:	Social Security □				
☐ TANF	☐ Alimony		☐ Retirement Social Security	sial Cocurity			
☐ Public Assistance	☐ Rental			lai Security			
☐ Child Support							
☐ Self-Employment	☐ Work Comp		☐ VA Service - Dis	ahility			
☐ Unemployment Insurance	☐ Private Disability Insura	nce	☐ VA Service - Dis	•			
HOUSING STATUS (SELECT ONE)	L Trivate Disability Ilisura		- VA NOIT-SELVICE	. Disability			
☐ Rent	☐ Own - Mobile Home		☐ Runaway				
☐ Own	☐ Other		☐ Temp Stable				
☐ Own - Multi-Family	☐ Homeless		☐ Temp Unstable				
Cvvii ividid rainilly	110111C1C33		- remp unstable				

## Please complete this side of the form for additional members of your household.

	Customer Information							Usin		below owing			answer the using (Y) for Yes or (N) for please answer the following							
	First Name Last Name				Date of Birth	Male or Female	Marital	Status Relation to	Ethnicity	Race	Education	Health	Served in Military	Food	WIC	Disabled	Farmer	Income	Primary Income Source	
	Marital	Relat	tion to	Ethnicity		Race			Educa	tion			Health	Insura	nce			Soul	rce of Inco	me
B. C.	A. Single A. Brother A. Hispanic or Latino C. Domestic Partner D. Foster Child Hispanic or C. Divorced E. Foster Parent Separated F. Friend G. Grandchild H. Grandparent I. Mother F.		A. B. C. D. E. G.	or Alaskar Asian Black/Afri American Caucasian Hawaiian, Islander Multi-Rac	n Native can (White) /Pacific	is continuation in the second of the second	ousehold ver age of icate high ide comp D-8th gra D-12th gra High Schoo GED 12 + some Ondary so duate 4-year Co duate 4-year Co duate V/C Childe	I memilof 18 hest leted de ade ool Gra chool bllege	ıd	Health A. No B. Di C. Er D. M E. M F. M G. St In H. St	e indicate in Insuran o Health irect Pure mployme ledicaid ledicare lilitary He cate Child isurance cate Insurance inknown	ce Insuran chase ent Base ealth Ca Iren's Ho	ce d re ealth		incom A. EI B. T. C. PI D. SG E. A F. Cl G. In H. PG I. R J. SG K. SS L. SS M. V	e sour mployi ANF ublic A elf-Emplimony hild Su terest ension ental ocial Se SDA	ment ssistance bloyment pport /Dividends ecurity	<u>nary</u>		